

STEP BY STEP GUIDE MAKING ONLINE PAYMENTS

1. Go to <https://pay.allianceassociationbank.com/Home?cmcid=A11C66C0>
2. Select “Setup Account” under New Users to register our profile.
3. Or if a returning user log in.

TURNER
PROPERTY SERVICES GROUP

Contact Us
937-461-7474 3199 Klepinger Rd #200
Dayton, OH 45406-1837

Welcome

Welcome!

We offer multiple payment options for your community association assessment.

To make an online payment, please select an option from the right. Be sure to have your account information available when making a payment. We recommend new users setup an account in the online payment system to create a recurring payment or to save your property and payment information. You may also make one time debit/credit card or eCheck payments. (A fee applies for credit/debit card payments).

Please note the Management Company ID for Turner Property Services Group is 7317.

If you have a technical issue making an online payment, you can contact Alliance Association Bank at (844) 739-2331. If you need information about your property or current balance, please contact Turner Property Services Group at [937-461-7474](tel:937-461-7474).

You may also mail your payment or setup an online bill payment with your bank using the following address:
Association Name
c/o Turner Property Services Group
PO Box 98181
Las Vegas, NV 89193-8181

Returning Users

Email Address

Password

- ✘ Use 8 or more characters
- ✘ Use upper and lower case letters (e.g. Aa)
- ✘ Use a number (e.g. 1234)
- ✘ Use a symbol (e.g. @#%)

Remember me

Login

Forgot password?

New Users

Setup Account

Set up an account to retain payment history and schedule payments.

One Time Payment

To make one-time payment, please make sure you have the information below available:

- Management Company ID
- Association ID
- Property Account Number

eCheck Payment

Debit/Credit Card Payment

Payments must be received by 4:00pm Pacific to begin processing today.
Payments received after 4:00pm Pacific may take up to 4 business days to be completed if the payment date falls on a weekend or Holiday.
In most cases, payments are processed within 1-2 business days.

Online Payment Terms and Conditions

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4. Complete each field to register. Please note that the password must contain the following:

- Use 8 or more characters
- Use upper and lower case letters (e.g. Aa)
- Use a number (e.g. 1234)
- Use a symbol (e.g. @\$%)

Setup Account

Personal Information

First Name: Last Name: Phone Number:

Email Address: Re-enter Email Address:

Login Information

Password: Re-enter Password:

X Use 8 or more characters
X Use upper and lower case letters (e.g. Aa)
X Use a number (e.g. 1234)
X Use a symbol (e.g. @\$%)

Security Questions

Security Question 1: Security Question 2: Security Question 3:

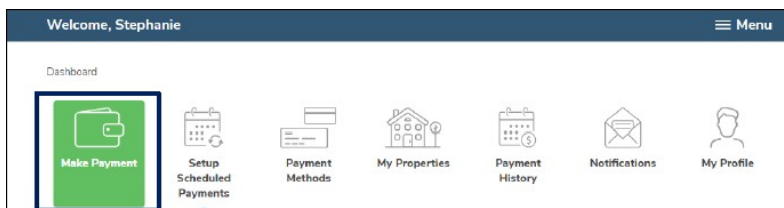
I can access and have read the CONSENT TO ELECTRONIC RECEIPT OF ELECTRONIC RECORD AND SIGNATURE DISCLOSURES document and the TERMS AND CONDITIONS document, and I can print on paper the disclosures or save or send the disclosures to a place where I can print them, for future reference and access; and Until or unless I notify AAB at 888.224-4567, I consent to receive from exclusively through electronic means all notices, disclosures, authorizations, and other communications that are required to be provided or made available to me during the course of my relationship with you.

Users can click the E-sign Disclosure and the Terms & Conditions to read, save, and/or print.

Security questions will only be used to verify user identity when users call in to payment support.

Cancel

5. Select Make Payment from the Dashboard



Toggle between Scheduled or One Time payment.

Payment Amount:

Payment Date:

Cancel

Payments must be received by 4:00 PM Pacific Standard Time for current day business. Processing will complete within 4 business days.

6. Set up the property and payment profile from the Dashboard as well.

Payment

Select a Property:

Please add a Property First

+ Add a Property

Select a Payment Method:

Please add a Payment Method First

+ Add a Payment Method

Dashboard > Payment > Add Property

Add Property

Management Company ID (A)
required field

Association ID (B)
required field

Property Account Number (C)
required field

Property Nickname (optional)
Creating a property nickname may help to differentiate multiple properties.

< Back To Dashboard

Cancel

Add Property

Nickname defaults to property address if left blank.

Management Company ID (A)	Association ID (B)	Property Account Number (C)
John Smith 12345	Homeowners Association 12345	Jan 1, 2018 \$199.99

0000 000004 000000000012345 SMITH000000 19999 ?
Property Acct Number(C)
Association ID (B)
Management Company ID (A)

Add Payment Method

Bank Account

Payment Information

Account Type
 Checking Savings

Name on Account:
required field

Routing Number:
required field

Account Number:
required field

Re-enter Account Number:
required field

< Back to Dashboard

Cancel

Add Payment Method

Ability to use either a Checking or Savings account.

Routing Number

Account Number

1025

1025

7. Make sure you select One Time Payment and fill in the transaction amount and date. Select ReviewPayment once complete.

The screenshot shows a payment form with two tabs: "One Time Payment" (highlighted with a yellow circle) and "Scheduled Payment". Under the "One Time Payment" tab, there is a radio button labeled "Fixed Amount" with a dollar sign. Below it is a text input field containing "\$0.00". A paragraph of text follows: "Specify the dollar amount you authorize on the date selected. You acknowledge and agree that, your Association may update, however, is not required to update your payment amount when a new assessment fee is assigned by the Association. You are solely responsible for verifying and ensuring the payment amount is sufficient to keep your Property Account current." Below this are two rows: "Fee per payment:" with a text input field containing "\$0.00", and "Payment Total:" with a text input field containing "\$0.00". A "Frequency:" dropdown menu is set to "Monthly". At the bottom, there are two date pickers: "Date of First Payment:" set to "10/17/2018" and "End Date of Scheduled Payment (Optional):" set to "No end date". At the very bottom are two buttons: "Cancel" and "Review Payment" (highlighted in green).

8. If you want to establish recurring payments, you can set up a scheduled payment from the Dashboard. A reminder email will be sent out monthly to remind you of the upcoming transaction.